



### KNOWN PLASTIC FAULTS MACHINE BREAKDOWN

Model Name	Plastic Faults	Part Numbers	Symptom
 Aspire 1830	C-Cover	60.PW501.002, 5A.SB001.001, 60.PTV01.001	Hinge screws may come lose and fall out causing damage to uppercase. Crease near power button
 Aspire AO753	C-Cover	60.SB001.001, 60.PW501.001, 5A.PW501.UPC	Hinge screws falls out causing damage to uppercase. Crease near power button
 Aspire M5	C-Cover screw posts + Touchpad	60.M2VN7.008	C-Cover being remanufactured provided strengthening to screw posts.
	D-Cover screw holes snapping	60.M2VN7.002	D-Cover screw inserts have been remanufactured with extra material being added.
 Travelmate 8372	D-Cover	60.TX10N.001	Battery Rails breaking on original case design. New case design with strengthened rails
	C-Cover	60.TX20N.001	The hinge covers bowed in preventing the laptop to be closed properly
	B-Cover	60.TX10N.007	A+ B Cover Separation
	A-Cover	60.TX10N.008	A + B Cover Separation
 Aspire 3830T	B-Cover	60.RK402.006	Deforming and getting caught on the C-Cover causing additional damage.
	A-Cover	60.RK402.005	When the B-cover gets damaged replacement does not clip in properly.
 Travelmate B113	LCD Breakage	KL.11605.002, KL.1160D.002	This only applies to machines with a phase in date before the 10/04/13. Please refer to technical bulletin highlighting breakage profile to conform and be classified as warranty.
		60.V7PN2.001	Upper case boss crack - 100% of PARTS MUST BE RETAINED FOR INSPECTION BY ACER, serial number must be kept with part.
	D-Cover	60.SGYN2.002	Lower case being damaged due to upper case boss crack. This will be added to the list while Acer review the cause. Please collect all defect as will need to send In. Serial number must be kept with part.
 Aspire One P531H	C-Cover	60.S9402.001	Corners breaking off as screw comes loose, or is missing.

**Please Note:**

Any signs of physical damage or customer abuse of a unit will impact your right to claim damages under warranty.  
 Certain parts specified from time to time will require to be retained and returned to Acer along with your claim to be eligible for reimbursement.